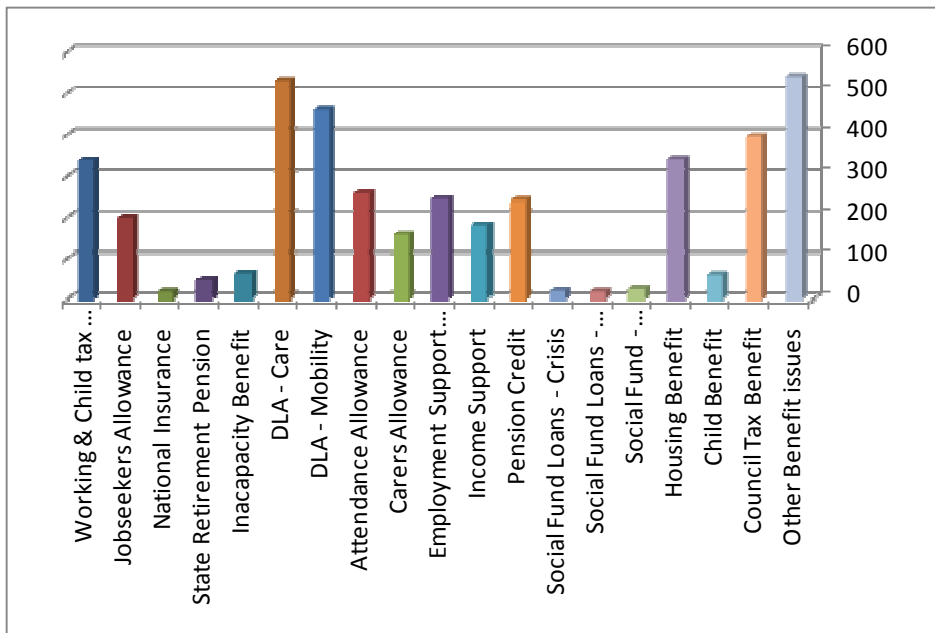
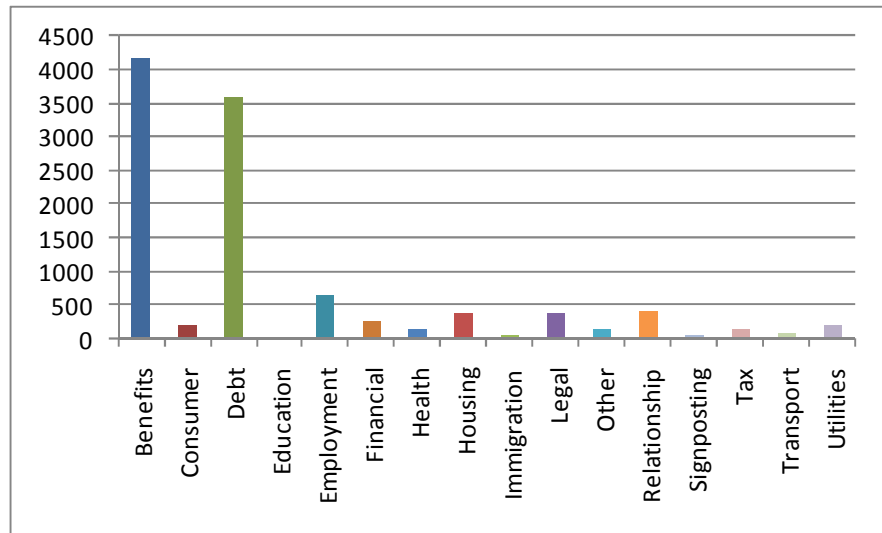


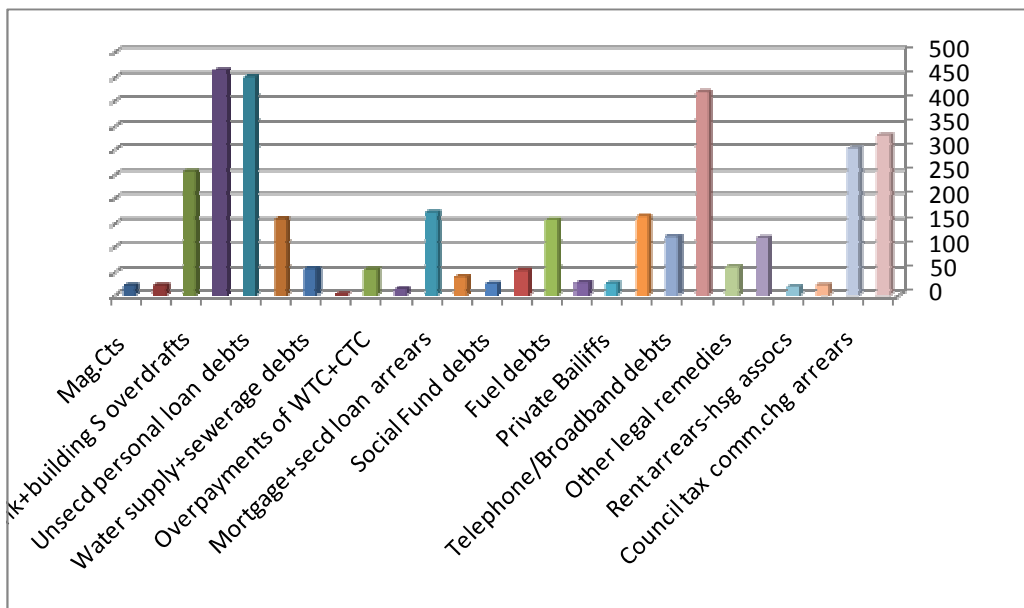


This table shows the type of enquiries we deal with. It is dominated by benefit and debt enquiries but it should be noted that we dealt with almost 3000 other issues under the various categories.



This table gives a breakdown of the type of benefit enquiries we dealt with

This table gives a breakdown of the debt enquiries we received



# Client Statistics

